Criteria Catalogue for Destinations

October 2025

1. Management: Strategy and Planning		Responsibilities			Indicator	Evidence
		DMO	DEST	COMP		
1.1	**Political Decision**					
1.1.1. **M**	There is a written commitment from the local government to implement the sustainability process.		**X**			Resolution or Declaration
1.2	**Tourism Strategy**					
1.2.1. **M**	The destination has a current multi-year tourism development concept (e.g. tourism strategy or destination strategy) in place that integrates the dimensions of sustainability (e.g. climate protection, resource conservation, biodiversity, human rights, cultural identity, local prosperity, etc.) and includes the identification and assessment of tourism-related services. The risks associated with tourism are also presented.	**X**	**X**		Maturity Level	Tourism strategy or tourism development concept document from the regional or local level
1.2.2.	The relevant interest groups/stakeholders were involved in the development of the strategy and action plan from the very beginning.	**X**				Explanation of the process or excerpt from the tourism strategy
1.2.3.	This document will be published on the DMO's website after certification.	**X**				Link to the website
1.2.4.	The strategy is regularly reviewed by the DMO on the basis of measurable objectives.	**X**				Monitoring document
1.3	**Sustainability Council**					
1.3.1. **M**	Sustainability is institutionalized within existing destination committees, or the destination has established a Sustainability Council composed of representatives from various stakeholder groups that strategically promotes the sustainable development of the destination.	**X**	**X**			List of members including organization and function/title

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1.4	**Destination Management**					
1.4.1. **M**	The destination is represented by an adequately funded organizational body (e.g. DMO) that, with the involvement of various stakeholders, is responsible for a coordinated approach to tourism.	X			Maturity Level	Information on the structure and stakeholder participation
1.5	**Corporate mission statement with a sustainability focus**					
1.5.1. **M**	The DMO has a corporate mission statement that addresses environmental and social responsibility, responsibility toward employees, local economic cycles, and the common good.	X				Sustainability mission statement document
1.5.2.	This document is published on the company's website.	X				Link to the website
1.6	**Sustainability Officer**					
1.6.1. **M**	The DMO has appointed a responsible and trained person with sufficient authority and time resources. This person coordinates sustainability tasks internally, serves as the contact person for partner businesses and external stakeholders, and, where applicable, is supported by a sustainability team. They are also the primary contact person for TourCert.	X				Name of the person. If applicable, job description and indication of time resources. If a team exists, list of team members.

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1.7	**Partner Businesses**					
1.7.1. **M**	The destination has a network of partner businesses that involves relevant stakeholders of the destination and is committed to the sustainable development of tourism.	X		X	1.7.1.1. Number of Recognized Partner Businesses	Entries in Monday, or a list of businesses with the corresponding designation: TC Qualified or another recognized certification/award.
1.7.2.	Sustainability activities of tourism service providers are actively supported by the tourism authorities; the sustainable orientation of businesses is encouraged.	X				Explanation of the measures carried out by the DMO (seminars, network meetings, etc.)
1.8	**Stakeholders and Cooperation Culture**					
1.8.1. **M**	The DMO identifies relevant stakeholder groups,	X				Stakeholder analysis document identification
1.8.2.	The DMO involves stakeholders in the sustainability process and promotes a culture of cooperation.				1.8.2.1. Cooperation Index	Survey results and the conclusions derived from them.
1.9	**Sustainability Communication**					
1.9.1.	The tourism authorities actively communicate sustainability measures within the destination in a target group-oriented manner.	**X**				Communication Strategy or Plan
1.9.2. **M**	Sustainability communication addresses B2B, B2C, and B2G audiences, as well as the local population, employees, and other stakeholders relevant to the destination.	X				Results of the surveys conducted with tourist information offices and tour guides Explanation of the resulting measures
1.10	**Sustainability Report**					
1.10.1 **M**	In a standardized sustainability report, the DMO presents the relevant topics as well as the level of compliance with the certification criteria and the improvement program.	X				Sustainability Report
1.10.2.	A summary version of the report will be published on the website and made publicly accessible after certification.	X				Summary of the Report

1.11.	**Risk Management**					
1.11.1. **M**	The tourism authorities are informed by the responsible authorities about acute safety and health risks affecting the destination.		X			
1.11.2.	A crisis and risk management plan is in place to protect residents and guests in emergency situations and, if necessary, to implement consequences for tourism services and offers.		X			Link to the risk management plan
1.11.3.	The destination has a system in place for monitoring, preventing, publicly reporting, and responding to crime, safety, and health risks that equally addresses the needs of visitors and residents.		X			Link to the website of the responsible authority
1.11.4. **M**	The key elements of the risk management, crisis management, and emergency plan are communicated to residents, visitors, and businesses.		X			Information on how the information is communicated.
1.11.5.	The DMO is familiar with the risk and crisis management plans and knows how to act in such situations.	X				
1.12	**Legal Compliance**					
1.12.1.	The DMO is aware of and complies with all relevant laws (e.g. health, safety, labor, and environmental regulations, data protection, human rights, etc.).	X				Relevant documents or links
1.13.	**Framework Conditions for Land Use**					
1.13.1.	The destination has regional planning guidelines, regulations, and/or rules that control the location and type of development, require an assessment of environmental, economic, and socio-cultural impacts, and integrate sustainable land use, design, construction, and demolition practices. These regulations also apply to business operations, including the rental of properties and concessions for tourism purposes.		X			Link to the relevant official authority
1.14.	**Visitor Management**					
1.14.1.	A visitor management concept is in place to prevent overcrowding and is reviewed regularly.		X			Visitor management concept or visitor guidance approaches
1.15.	**Improvement Management**					

1.15.1. **M**	The DMO develops an improvement program with concrete objectives and measures for the sustainable development of the DMO and the destination.	X				Improvement Program
1.15.2. **M**	The improvement program is systematically monitored, updated annually, and submitted to TourCert for review.	X				Updated Improvement Program

2. Management: Sustainable Product Development						
2.1	**Guest Satisfaction**					
2.1.1.	The destination regularly monitors the level of guest satisfaction regarding quality and sustainability and, where necessary, takes corrective measures.	X			Guest Satisfaction Index	Survey Results
2.1.2.	A feedback or complaint management system is implemented and publicly accessible.	X				See 2.1.1.
2.2	**Quality and Innovation**					
2.2.1.	The tourism authorities promote quality assurance and sustainability development, particularly regarding service quality and/or the certification of tourism service providers. They motivate and support tourism businesses to participate in quality initiatives (e.g. through funding programs, training, information, etc.) and encourage a continuous innovation process.	X				
2.3	**Guest Communication**					
2.3.1. **M**	The promotional and informational content about the destination is accurate across all media with regard to its products, services, and sustainability claims, and reflects the destination's sustainability approach.	**X**				Digital or printed promotional material
2.3.2.	Appropriate information material is provided to inform visitors about the significance of the cultural and natural aspects of the sites they visit. The information is culturally appropriate, developed in	**X**		**X**		Digital or printed promotional material

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	collaboration with the host community, and clearly communicated in the languages relevant to visitors and residents.					
2.3.3	Tourist information offices act as ambassadors for sustainability and inform guests about sustainability issues and the use of environmentally friendly mobility options.					Results of the guest information survey and the conclusions derived from it.
2.3.4.	Tour guides act as intercultural mediators and inform guests about the local culture, nature, and local conditions.					Results of the tour guide survey and the conclusions derived from it.
2.4	**Accessibility**					
2.4.1. **M**	The topic of accessibility is included in all communication materials of the DMO; facilities, attractions, and points of interest (POIs) are appropriately marked. In particular, information is provided on accessible public transport options.	X	X	X	2.4.1.1. Number of tourism businesses that demonstrably fulfill accessibility criteria	Digital or printed information material on accessible or barrier-reduced businesses, facilities, etc.
2.5	**Sustainable Product Components**					
2.5.1. **M**	The tourism authorities regularly assess and evaluate the level of sustainability of the key tourism products and offers they communicate and promote.	X				Results of the product review and the conclusions derived from it.

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3. Economy: Economic Sustainability						
3.1	**Economic Stability**					
3.1.1.	The tourism authorities collect the listed indicators (where available) to assess the economic stability of the destination,	X			3.1.1.1. Average bed occupancy rate 3.1.1.2. Average length of stay (in days) 3.1.1.3. Number of overnight stays per 1,000 inhabitants (tourism intensity) 3.1.1.4. Total tourism income (€) in the region 3.1.1.5. Total direct tourism revenue (€) in the region 3.1.1.6. Total indirect tourism income (€) in the region 3.1.1.7. Tourist expenditure (€) per visitor per day 3.1.1.8. Amount of tax revenue generated by tourism	Reference to the UN Tourism Satellite Account (TSA) methodology by UN Tourism https://www.untourism.int/tourism-statistics/on-economic-contribution-of-tourism-tsa-2008?utm_source=chatgpt.com
3.1.2. **M**	The DMO provides information on the economic stability of its own company or organization.	X			3.1.3.1. Composition of the DMO's revenue 3.1.3.2.9. Economic development of the DMO's revenue over the last 3 years	
3.2	**Seasonality**					

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3.2.1. **M**	The DMO collects data on the monthly distribution of tourist arrivals and overnight stays as well as seasonal fluctuations within the destination.	X			3.2.1.1. Total arrivals 3.2.1.2. Total overnight stays 3.2.1.3. Number of day visitors	Monthly distribution of arrivals and overnight stays
3.2.2.	Together with tourism providers, the DMO implements measures to distribute tourism activities more evenly across seasons in order to balance the interests of the local tourism economy, residents, culture, and the environment.	X		X		
3.3	**Satisfaction with the DMO**					
3.3.1. **M**	The DMO assesses the level of satisfaction with the cooperation between the DMO and its stakeholders.	X			3.3.1.1. Response rate (%) of the stakeholder survey 3.3.1.2. Stakeholder satisfaction index (%)	Survey results and conclusions derived from them.

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4. Economy: Local Prosperity						
4.1.	**Local Common Good**					
4.1.1.	Tourism promotes the local common good through value creation and fair participation of the host population, enhances quality of life (culture, nature, and social cohesion), and actively creates added value for local residents.		X			
4.1.2. **M**	The DMO uses the maturity level assessment to evaluate the extent to which tourism contributes to the local common good.				Maturity Level – Local Common Good	
4.2.	**Regional Economic Cycles**					
4.2.1.	The DMO promotes regional and local products and services.	X				Digital and/or printed materials
4.2.2.	The DMO supports the use of regional products and regional services.	X				Procurement Policy
4.3.	**Eco-fair Procurement**					
4.3.1. **M**	The DMO has guidelines for sustainable procurement that reflect the nature and culture of the area and sources regional, environmentally friendly, and fairly traded products.	X				Procurement policy, procurement guidelines/principles
4.3.2.	Public tenders include criteria that require contractors to comply with sustainability standards.	X				Example of a tender/procurement policy – services
4.4.	**Quantity and Quality of Employment**					
4.4.1.	The tourism authorities maintain up-to-date data on employment in tourism within the region/destination and document it.	X			Employment Indicators	Statistics

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4.4.2.	Together with industry associations and political institutions, topics such as seasonal and part-time employment, local employment, apprenticeships, internships, skilled labor shortages, and demographic change are addressed; incentives are also created to support the legalization of informal businesses and employment.	X				

5. Environment: Protection of Nature and Landscape						
5.1	**Impacts on Nature & Environment**					
5.1.1. **M**	The tourism authorities are aware of the current condition of the ecosystems within the destination and of the significant positive and negative impacts of tourism activities on nature and the environment, for example through regular dialogue and coordination with environmental and nature conservation authorities.	X	X		5.1.1. Percentage (%) of protected areas in relation to the total area	Entry of indicators / input of indicators
5.2	**Cooperation with Nature Conservation Stakeholders**					
5.2.1.	There is active cooperation between the tourism authorities and nature conservation organizations/stakeholders, protected area administrations, and/or environmental conservation authorities.		X			Description of activities or joint projects
5.2.2.	The tourism authorities work together with nature conservation stakeholders to analyze and reduce potential areas of conflict.		X			
5.3	**Biodiversity**					
5.3.1.	The destination monitors and measures the impacts of tourism on biodiversity, ecosystems, species, and habitats and takes countermeasures where necessary.		X		Maturity Level – Biodiversity	Link to the responsible authority
5.3.2.	The destination has a system in place to prevent the introduction and spread of invasive species.		X			Link to the responsible authority
5.3.3. **M**	Businesses within the destination are encouraged to engage in biodiversity conservation, and visitors are informed about how to avoid negative environmental impacts when visiting the area.	X	X	X		Evidence of measures implemented

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5.4.	**Regional Landscape and Townscape Characteristics**					
5.4.1.	Tourism managers, tourism providers, regional initiatives and municipal authorities as well as nature conservation authorities coordinate their efforts in planning tourism infrastructure, in projects aimed at preserving traditional cultural landscapes, and in projects/registers for the preservation and enhancement of the cultural-historical townscape, the architectural particularities and the support of regional building culture.		X			Link to the responsible authority
5.5.	**Near-natural areas and outdoor facilities**					
5.5.1.	At least 30% of the company's own premises and properties of the coordinating entity (DMO), as well as areas under its responsibility such as outdoor swimming pools/thermal baths, cultural facilities, beaches and spa parks, are designed and maintained in a near-natural way (without the use of non-native plant species).	X				
5.6.	**Species exploitation and animal welfare**					
5.6.1.	The destination has a system in place to ensure compliance with local, national and international laws and standards that safeguard animal welfare and the conservation of species (animals, plants and all living organisms). This also applies to the harvesting or capture, trade, display and sale of wildlife species and their products.		X			Link to the responsible authority
5.6.2.	No wildlife species is acquired, bred, or kept in captivity unless it involves authorised and appropriately equipped persons and properly regulated activities. The housing, care and handling of all wild and domestic animals comply with the highest animal welfare standards.		X			Link to the responsible authority
5.6.3.	Interactions with free-living wild animals are managed in a non-invasive and responsible manner, taking into account overall impacts, in order to avoid adverse effects on the animals concerned as well as on the viability and behaviour of wild populations.		X			Link to the responsible authority

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6. Environment: Climate protection and resource efficiency						
6.1	**Climate protection and climate adaptation**					
6.1.1.	Tourism managers are informed about regional climate protection concepts as well as the main risks and opportunities of climate change for tourism.	X	X			EN: Reference to the Climate Adaptation Act
6.1.2.	Objectives and measures for climate protection, climate adaptation, and the reduction of greenhouse gas emissions are implemented and reported.		X		Climate strategy maturity level	Reference to the climate strategy of the federal state/city/district/municipality
6.1.3. **M**	Information on projected climate change, associated risks, and future conditions is provided for residents, businesses, and visitors.	X	X			Link to information from the responsible authority, or link to the DMO's own information.
6.1.3.	The objectives and measures for climate protection and climate adaptation formulated by the higher-level authority are translated by the DMO into the tourism context.	X				
6.2	**Environmentally friendly mobility**					
6.2.1. **M**	Tourism managers develop tourism **mobility concepts** in the destination and, through their active participation (at least at regional level), ensure environmentally and climate-friendly transport for guests and set targets for reducing transport emissions.	X	X		Local mobility maturity level	
6.2.2.	Tourism managers themselves provide guest information regarding travel options using environmentally friendly and/or public transport and also encourage tourism service providers to inform their guests accordingly.	X		X	Greenhouse gas emissions related to arrival and departure.	Digital and/or printed information materials
6.2.3.	Tourism managers implement initiatives and measures to increase the use of environmentally friendly transport modes among their guests, to enable **daily mobility** on site, and to promote environmentally responsible leisure mobility.	X				Digital and/or printed information materials
6.3	**Climate and environmental protection in businesses**					
6.3.1. M	The DMO initiates or supports campaigns for CO_2 reduction, the offsetting of residual emissions, and environmentally	X		X		Evidence of measures involving service providers or partner businesses.

	friendly behaviour in tourism businesses, and reports on these publicly.					
6.4	**Water consumption and water risks**					
6.4.1.	The destination provides information and initiates or supports campaigns to reduce water consumption.	X	X			Link to the responsible authority.
6.4.2.	The water risk in the destination is assessed and documented.		X			Link to the responsible authority.
6.4.3.	In cases of high water risk, water management objectives are defined and actively pursued together with businesses to ensure that tourism use does not conflict with the needs of local communities and ecosystems.		X			Link to the responsible authority.
6.5	**Water quality**					
6.5.1.	The destination monitors water quality for drinking, recreational, and ecological purposes based on quality standards. Monitoring results are publicly accessible, and the destination has a system in place to respond promptly to water quality issues.		X			Link to the responsible authority.
6.6	**Wastewater**					
6.6.1.	The destination has clear and enforced policies for the installation, maintenance, and inspection of septic tank drainage and wastewater treatment systems.		X			Link to the responsible authority.
6.6.2.	The destination ensures that wastewater is properly treated and reused or safely disposed of without causing negative impacts on the local population and the environment.		X			Link to the responsible authority.

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6.7	**Light and noise pollution**					
6.7.1.	The destination has policies and regulations in place to minimise light and noise pollution and ensures that businesses are encouraged to comply with these policies and regulations.		X			Link to the responsible authority.
6.8	**Energy consumption and greenhouse gas emissions**					
6.8.1.	The destination has set the objective of reducing energy consumption, improving energy efficiency, promoting compensation for residual emissions, and increasing the use of renewable energy.		X			Link zu Klimastrategie
6.8.2. **M**	The DMO is aware of the energy consumption of its own activities, sets its own reduction targets, improves efficiency, and strives to increase the use of renewable energy.	X			6.8.2.1. Electricity consumption (kWh) per employee per year (DMO) 6.8.2.2. Heating energy consumption (kWh) per employee per year (DMO) 6.8.3.3. Business travel (km) per year (DMO) 6.8.2.3. Share (%) of renewable energy in total energy consumption (DMO)	
6.8.3	The DMO calculates the greenhouse gas emissions at its own location.				6.8.3.1 Total CO_2 emissions and by source 6.8.3.2 Share of CO_2 compensation	

6.9	**Waste and circular economy**					
6.9.1.	The DMO measures the amount of waste generated and sets targets for its reduction.	X			6.9.1.1. Waste generation (litres) of residual waste per employee per year (DMO) 6.9.1.2. Waste generation (litres) of paper per employee per year (DMO) 6.9.1.3. Waste generation (litres) of plastic per employee per year (DMO)	
6.9.2.	The destination has a recycling system that effectively separates waste by type. Solid residual waste that cannot be reused or recycled is disposed of safely and sustainably.		X			Link to the responsible authority.
6.9.3.	The destination provides information and initiates or supports campaigns on the prevention, reduction, reuse, and recycling of solid waste, including food waste and single-use items, particularly plastics.		X			Link to the responsible authority.
6.10.	**Paper**					
6.10.1.	The DMO measures and reduces its paper consumption and uses recycled paper both in the office and in catalogue production.	X				Invoices for the orders.

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7. Social: Culture and identity						
7.1	**Protection and preservation of cultural heritage assets**					
7.1.1.	The destination has a strategy and system for assessing, restoring, and preserving cultural heritage assets (including built heritage and cultural landscapes) and is integrated into plans for the protection of the destination's cultural heritage.		X			Link to the responsible authority.
7.1.2.	The important cultural heritage assets are known to tourism managers and are presented in guest communication materials.	X	X			Digital or printed information materials
7.2	**Cultural artefacts**					
7.2.1.	The destination has laws regulating the proper sale, trade, exhibition, or gifting of historical and archaeological artefacts. These laws are enforced and publicly communicated, including to tourism businesses and visitors.		X			Link to the responsible authority or to the relevant state legislation.
7.3	**Intellectual property**					
7.3.1.	The destination has commitments and measures that contribute to the protection and preservation of the intellectual property rights of communities and individuals (e.g. photo rights, music rights).	X	X			Link to the responsible authority or to the destination's own document within the framework of contracts for such services.
7.4	**Cultural identity**					
7.4.1. **M**	The DMO and its partner businesses strive to involve and support local communities in highlighting the distinctive features of intangible cultural heritage in the destination's communication materials (e.g. languages/dialects, songs, music, arts and theatre, crafts), provided that these do not raise ethical, moral, or wildlife conservation concerns.	X		X	Cultural identity maturity level	Digital or printed information materials
7.4.2. **M**	The DMO develops and markets appropriate tourism offerings to support local communities and provide authentic experiences.	X				Link to the offers.

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8. Social: Common good and quality of life						
8.1	**Human rights**					
8.1.1.	Tourism managers comply with international human rights standards in their tourism activities.	X	X	X		
8.1.2.	The destination has laws, procedures, or an established code of conduct to prevent and report human trafficking, modern slavery, and commercial, sexual, or other forms of exploitation, discrimination, and harassment of or against individuals, in particular children, young people, women, LGBTQIA+ persons, and other minorities.		X			If available, the Diversity Charter or a code of conduct.
8.2.	**Employment quality and family-friendly working conditions**					
8.2.1.	The DMO participates in initiatives to promote employment quality and family-friendly working conditions in tourism businesses within the destination.	X	X	X		Implemented measures.
8.3	**Tourism acceptance**					
8.3.1. **M**	The expectations, concerns, and satisfaction of the local population with tourism are regularly analysed and evaluated. For example, the DMO is aware of complaint letters and grievances from residents regarding tourism-related issues and integrates tourism acceptance into citizen surveys. The balancing of structural imbalances related to traffic congestion, cost of living, and housing costs is addressed in municipal policy.	X	X		Tourism acceptance maturity level	Surveys
8.3.2.	The destination promotes the participation of the local population in sustainable destination planning and management.		X			Evidence of participation processes (tourism strategy), or results from surveys.

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8.4	**Cooperation with volunteers.**	**DMO**				
8.4.1.	Volunteer organisations collaborate with the DMO on concrete projects (cultural associations, artists, etc.).	X				List of the organisations the DMO cooperates with and naming of joint projects.
8.5	**Working conditions in the DMO**					
8.5.1.	The DMO provides socially responsible working conditions (work-life balance, family-friendly policies, wages, etc.) and implements measures to enhance the attractiveness of employment beyond legal requirements.	X			8.5.1.1. Number of permanent employees (full-time equivalents) 8.5.1.2. Share of women in leadership positions 8.5.1.3. Number of apprenticeship positions 8.5.1.4. Number of internship positions 8.5.1.5. Number of part-time positions	
8.6	**Employee satisfaction in the DMO**					
8.6.1. **M**	The DMO assesses employee satisfaction through anonymous surveys and/or regular staff appraisals.	X			8.6.1.1. Response rate (%) of the employee survey 8.6.1.2. Employee satisfaction index (%)	
8.7.	**Sustainability training**					
8.7.1. **M**	Regular training and professional development on sustainability topics is offered to DMO employees.	X				Training and professional development plan
8.8	**Tolerance and inclusion**					
8.8.1.	The DMO commits to ensuring equal opportunities in education, training, and employment, a safe working environment, and a living wage for all, as well as equal opportunities regardless of gender, origin, ethnicity, age, religion, sexual orientation, or disability. A tolerant and respectful approach within the destination is promoted and strengthened.	X				Code or statement on equal opportunities, non-discrimination, etc.

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DMO = destination management organisation
Partner businesses = tourism service providers with a formal partnership agreement with the DMO, holding either a certification or award, or having completed TourCert Qualified
Destination = municipality, ministry, or higher-level authority

Overview of the number and type of criteria

Action field / criteria	Total	of which mandatory
Management		
– Strategy and planning	15	14
– Sustainable product and service development	5	3
Economy		
– Economic stability	3	3
– Local prosperity	5	2
Environment		
– Protection of nature and landscape	6	2
– Climate protection and resource efficiency	10	4
Social		
– Culture and identity	4	2
– Common good and quality of life	8	3
Total	**56**	**33**

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Assessment guidelines for the external audit and level of criteria fulfilment

The following **five assessment levels** apply to the evaluation of the criteria. They also include a **scoring system**, which enables the calculation of the degree of **criteria fulfilment.**

Points	Meaning	Assessment description	Certification decision
0	**Criterion not met**	No efforts or interest in meeting the criterion are demonstrated; there is no evidence of compliance.	**Mandatory criteria** must be met for a positive certification decision. **Conditions** may be defined. Certification can only be granted once conditions are fulfilled.
1	**Initial approaches**	Individual efforts are made to meet the criterion; initial evidence exists.	**Conditions for mandatory criteria**; positive certification decision possible before implementation of conditions. **Improvement recommendations** possible.
2	**Partially met**	Some measures to fulfil the criterion are implemented; there is physical and/or digital evidence of compliance.	**Conditions** only for mandatory criteria; positive certification decision possible before implementation of conditions. **Improvement recommendations** possible.
3	**Criterion met**	Various measures and general compliance with the criterion are demonstrated. Sufficient evidence of compliance exists.	**Improvement recommendations possible.**
4	**Excellence**	The criterion is fully and exemplarily met (best practice); rating is awarded only in outstanding cases.	
No impact on the scoring.	Not applicable		

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